



Performance Note
HB0337 - Child Mental Health
Amendments
Sponsor: Rep. Eliason, Steve



Performance Note Report

Author: Justin Garner

Agency: Department of Human Services

Funding For:

Serving a New or Larger Population

Public Benefit:

Purpose: Deterring children/youth (age 0-20) from emergency departments and law enforcement when experiencing mental/behavioral health and/or developmental challenges. Stabilization delivered through three phases of service: 1) 24/7 Phone/triage; 2) mobile response; and 3) Eight weeks of intensive stabilization services in the family's home with eight weeks of follow-up. SMR provides children/youth and their families with upstream engagement driven by the Family, guided by the child/youth, and a response absent of a need to meet a clinical threshold.

Services: This funding seeds Stabilization and Mobile Response (SMR) in the Western Region, which currently does not have SMR. This funding will support the standing up of an SMR Administrator to lead efforts in this region, and ensure members of this community have access to the three phases of SMR: 24/7 Phone/Triage through our statewide number 833-Safe-Fam which is operated in partnership with the statewide crisis line; mobile response; and the intensive stabilization services with follow-up. SMR Administrators adhere to a statewide policy and procedure manual, report under a state-wide data spec, meet monthly with SMR Administrators from around the state to problem solve and share process improvement ideas, and work with the SMR Director at the Department of Human Services to ensure quality outcomes and adherence to fidelity.

Expected Outcome: Children/youth and their families can seek assistance to become more stabilized, more capable of navigating their challenges. Families will be deterred from emergency departments and/or law enforcement when experiencing behavioral health and/or developmental challenges, thus freeing up capacity for these strapped resources to focus on their mission activities and target populations. Families will be connected to community and natural supports that will help them sustain stability and self-manage their challenges moving forward. SMR administrators and our partners track utilization of each stage of service and we provide an annual report of outcomes and mission impact.

Implementations and Resources: There is already a statewide infrastructure to support standing up SMR in this region. Roll out in this region would follow the same process we have used in the other areas of the state. The SMR Director will work with the communities in this Western Region to identify all interested parties in the community interested in the opportunity to partner in this endeavor, and with guidance from our procurement office to ensure adherence to procurement rule in identifying, build a proposal for a single SMR Administrator and sub-contractors to ensure the most effective means

of expanding reach across this region. If there are multiple parties we would use a fair procurement process for all parties to be considered. The policy and procedure manual and the data spec are already standardized across the state, and our statewide phone number is staff by our partners with the crisis line to ensure economy of scale and a no-wrong door approach. The Eastern Region SMR administrator would fold into this existing infrastructure with the support of the SMR Director, DSAMH, the monthly SMR Administrator Meeting, and our standardized reporting managed by the Department of Human Services.

How: The SMR Administrator will ensure children/youth are deterred from emergency departments and law enforcement by supporting families to stay in their homes and communities when experiencing mental health, behavioral health, and/or developmental challenges. The SMR Administrator will ensure a response based on a familys request for assistance, when they ask, and in ways that focus on supporting a family in dealing with root causes to their challenges; not determined by a clinical threshold. The SMR Administrator will fold into the call tree manned by our partners at the crisis line, and will ensure staffing for mobile response and the intensive stabilization services 7:00am 11:00pm. The SMR Administrator will ensure staff have clinical oversight, on the phone and in-person problem solving, deployment of a two-person team (caseworker and a clinician) to provide de-escalation services, risk assessment, coaching, safety-planning, connection to respite or more appropriate levels of services, and utilize a CANS assessment to determine if the family is fit for the intensive stabilization services (eight weeks of in-home stabilization with eight weeks of follow-up).

Performance Measures

Goal

Title: Children/youth adeterred from emergency departments.

Description: Families that self-identify without SMR they would have utilized the emergency department to manage their childs/youth's mental health, behavioral health, and/or developmental challenge.

Collection Method: This is collected monthly as part of the existing requirements for SMR Administrators across the state. These data points are part of the statewide data spec, are submitted monthly by all SMR Administrators, analyzed into monthly region reports, and folded into annual regional and statewide outcome reports.

	2021	2022	2023
Target	0.00	50.00	75.00
Baseline	0.00	0.00	0.00

Goal

Title: Children/youth deterred from law enforcement.

Description: Families that self-identify without SMR they would have utilized law enforcement to manage their child's/youth's mental health, behavioral health, and/or developmental challenge.

Collection Method: This is collected monthly as part of the existing requirements for SMR Administrators across the state. These data points are part of the statewide data spec, are submitted monthly by all SMR Administrators, analyzed into monthly region reports, and folded into annual regional and statewide outcome reports.

	2021	2022	2023
Target	0.00	30.00	50.00
Baseline	0.00	0.00	0.00

Goal

Title: Utilization of the three phases of SMR 1) phone/triage, 2) mobile deployment, 3) intensive stabilization.

Description: Region-specific engagement and utilization numbers for Phone/Triage, Mobile Deployment, and Intensive Stabilization Services. The target numbers below are cumulative annual totals of all three phases for the region.

Collection Method: This is collected monthly as part of the existing requirements for SMR Administrators across the state. These data points are part of the statewide data spec, are submitted monthly by all SMR Administrators, analyzed into monthly region reports, and folded into annual regional and statewide outcome reports.

	2021	2022	2023
Target	0.00	1100.00	1500.00
Baseline	0.00	0.00	0.00

By rule, performance notes are provided by the governmental entity that will supervise the new agency or administer the new program. Performance notes are not written by the Office of the Legislative Fiscal Analyst.